

# PELHAM MEDICAL GROUP

## WE NEED YOUR INPUT

We are currently in the process of making adaptations to our website to make it more user friendly for patients. We would love to hear what you think about the adaptations and gain your opinion on ways we can improve this further.

On the 10th May at 3pm we plan to hold a meeting that patients can attend. This gives you the opportunity to try our website and provide us with feedback. We will then make further improvements to our website to make it as useful for you as possible. Please email [enquiries.pelham@nhs.net](mailto:enquiries.pelham@nhs.net) if you would like to attend.



## ONLINE ACCESS

With effect from May 2023 patients will be able to access new health information online. This will be the case for all patients unless you have individually decided to opt-out or any exceptions apply.

If you have an online account you will be able to read new entries, including free text, in your health record. If you are not already registered with an online provider such as the NHS App or Patient Access, you will need to do so. Further information can be found on our practice website. Information will be visible from the date your account is requested.



## STAFFING UPDATE

This month Kirsten and Jo will be leaving our nursing team. We are sad to see them go and wish them luck in their new roles. However, we are happy to welcome Kate into our Nursing team. Kate brings a wealth of experience previously working as a district and community nurse. We are currently in the process of hiring a further practice nurse.

Dr Elder is now going to be dropping to two days a week. We have made arrangements for additional GP cover to ensure appointment capacity is not lost.

## GOING GREENER

We are a service that is not only conscious about our patients health, but also about their environment. We have recently made changes to our lighting systems that has allowed us to reduce our CO2 emissions by 1.5 tonnes.

## NAVIGO OPEN MINDS

The local mental health provider Navigo is changing the name of its support service from Open Minds to "NHS Talking Therapies" from April 2023. The service itself remains unchanged and provides support for anxiety and depression.

